**help me build a html mockup with realtime images with training material to present with in depth knowledge, assignments for all possible topics need to finish this training in 2 days 8 hours each theory + practical assignments. Add topic relevant images from publicly information available related to topic like architecture, diagrams for easy understanding for audience and include steps for an assignment including login information where to go how to go and what needs to be done.**

**please add training details for all topics below in detail, you can use Oracle and Siebel images, and other images from attached pdfs into this mockup, in SIebel IP 17 and above development cycle is changed to workspace model, please learn that and help adding detail for each topic and assignment accordingly. This pdfs I shared is based on older version of Siebel, you keep Siebel IP 21.7 in mind to create this material mockup, and new development cycle for assignments. Have back and next buttons, for assignment insisted of next show assignment button and on assignment page show back and next button. Be creative and create html files for each topic and represent it in a UI in a best possible way for any trainee to simply follow and understand topic, have enough detail with real-time example and proper reasoning with related image on each topic. You can also use information from pdf files attached, remember this pdf is based on older version of Siebel 8 and not Siebel IP, so when you create assignments for practical you have to use latest information on development cycle of workspaces in Siebel IP instead of check-in checkout. Have each topic as extensive as possible, and at last add all learning links for trainee to continue learning themselves post these 2 days training and also add links and details on how trainees can get oracle support for any tasks they are working on their organizations using Siebel.**

**create mockup with html file, download images from online and use pdfs uploaded earlier for more images crops and give me one page for each sub topic under each main topic.**

**Introduction to Oracle Siebel CRM**

* What is customer relationship management?
* Importance of CRM in business
* Key features and benefits
* Siebel CRM modules
* Navigating Siebel CRM
* Setting up users and roles

**Configuring Siebel Applications**

* Overview of Siebel tools
* Basic configuration tasks
* Creating and managing data models
* Configuring business components and objects
* Setting up application parameters
* Managing system preferences
* Creating and managing workflows
* Automating CRM processes
* Customizing the user interface
* Personalizing user experiences

**Managing Customer Data**

* Ensuring data accuracy and completeness
* Data cleansing techniques
* Importing and exporting data
* Defining and managing customer segments
* Using segmentation for targeted marketing
* Contact and account management
* Creating and managing service requests
* Handling customer cases and issues

**Advanced Features and Optimization**

* Managing sales pipelines and opportunities
* Forecasting and quota management
* Creating and managing marketing campaigns
* Lead generation and nurturing
* Managing customer support and service operations
* Configuring service level agreements (SLAs)
* Integrating Siebel CRM with ERP and other applications
* Ensuring seamless data flow between systems
* Using Siebel CRM on mobile devices
* Mobile app configuration and usage

**Reporting and Best Practices**

Creating and customizing reports

* Using dashboards and visualizations
* Key performance indicators for CRM
* Monitoring and analyzing performance metrics
* Ensuring data security in CRM
* Compliance with industry standards and regulations
* Implementing best practices for CRM operations
* Common issues and solutions
* Accessing Oracle support resources